



## **SIG 11 - PM&NPM - Public and Non-Profit Management**

We invite you to submit your research to explore the theme of *The Business of Now: the future starts here* for the EURAM 20<sup>th</sup> Conference.

We look forward to receiving your submissions.

### **T11\_05 - Current Challenges and Future Perspectives in Emergency Services: Co-producing a New Research Agenda**

#### **Proponents:**

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#### **Short description:**

The state of management research in emergency services is an evolving phenomenon, characterised by a clear theory-practice divide resulting in a 'silo' approach to the development of academic and professional expertise. The interest is also reflected in the growing academic journals in this nascent sub-management field of academic inquiry. This panel will provide an interdisciplinary platform to debate and discuss the issues which are relevant to the current state of emergency management communities . It will provide a forum for an engaged and critical analysis of the future challenges before these organisations including the role of management scholars.

#### **Long description:**

Management research in emergency services is an evolving phenomenon and the current state of emergency management research is unfortunately characterised by a continuing theory-practice divide resulting in an overly 'silo' approach to the development of academic and professional expertise. This is despite the fact that the provision of emergency services is a worldwide phenomenon and there is a growing international appetite for exploring the links between academia and organisations providing an emergency response. The need to manage risk (to life, health and property) and preparedness makes it important to have a better understanding about these services, the contexts in which they operate and the key organisational and management challenges they face.

The context of global emergency service delivery is now changing. Emergency services around the world are witnessing a strain on their operational budgets with increasing demand for their services. The sophistication of crime and increase in number of incidences of cyber-crimes, growing number of natural disasters including an aging population are some of the issues which are challenging traditional emergency service functions while testing public confidence in these organisations. Exploring interrelationships between emergency services, including the contribution that emergency services make to wider social, economic and environmental concerns will be the key



theme of this panel.

This panel will provide an inter-disciplinary platform to debate and discuss the issues which are relevant to the emergency management communities and research groups at EURAM. The growing interest and engagement of the EURAM scholars with the panel is evidenced by the publication of a special issue of International Journal of Emergency services (Emerald Publications) in 2015 (vol. 4, No. 2) from the EURAM 2014 Valencia Conference. This panel follows the successful panels at previous EURAM conferences and the panel conveners have regularly presented papers on various management aspects of the emergency services. Emergency Management panels have also been presented at the EGPA, BAM, IRSPM and Academy of Management (Critical Management Studies) conferences. Submissions will be welcome on the following topics but are not limited to:

- Current challenges and future perspectives
- Emergency services management: a new research agenda
- Bridging the theory-practice divide
- Crisis/disaster management and recovery
- Performance and lean management
- Managing chaos & safety management
- Organisational culture and culture change management
- Leadership domains in international responses across multiple agencies
- Community competence and organisational resilience

Emerald Group Publishing and the International Journal of Emergency Service will sponsor the best paper at the panel.

**Keywords:**

- Emergency Services
- Current challenges and future perspectives
- Theory-practice gap
- Organisational resilience
- Disaster and risk management

**UN Sustainable Development Goals (SDG):**

Goal 3: Good health and well-being for people, Goal 5: Gender equality, Goal 9: Industry, Innovation, and Infrastructure, Goal 17: Partnerships for the goals.

**Publication Outlet:**

European Management Review



International Journal of Emergency Services  
Emerald/Springer/Palgrave Book proposal

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**AUTHORS GUIDELINES**

<http://www.euramonline.org/submissions-guidelines-2020/authors-chairs-discussants-guidelines.html>